

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this 11th the day of November' 2021
C.G.No.16/2021-22/Tirupati Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Y. Sanjay Kumar
Sri. K. Ramamohan Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Member (Finance)
Independent Member

Between

P. Muni Rami Reddy,
S/o. P. Krishnaiah,
M. Kothuru (V),
K.C. Palli (P),
Ramasamudram (M),
Chittoor (Dt).

Complainant

AND

1. Deputy Executive Engineer/O/Punganur CCO
2. Executive Engineer/O/Madanapalli

Respondents

ORDER

1. The case of the complainant is that without informing him respondents laid over electric line or KV line from his site even though there is a government site adjacent to his plot.
2. Respondents filed written submission stating that Dy.EE/OSD/Punganur along with AEE/O/Ramasamudram has inspected the premises of Miniki Village, Ramasamudram on 25.7.2021 and observed that 11 KV line is erected on 08.06.2021 for Jagananna colony under rural water supply scheme at Miniki (V) for public purpose. The 11 KV line is tapped from nearby existing 11 KV Miniki feeder which is nearer to the newly erected

ESPATCHED

DATE

12/11

transformer and there is no objection while erecting the above line and transformer.


On 22.7.2021 a representation was received from complainant stating that the newly erected line is passing in his land and requested for shifting of it.

On detailed inspection it is found that nearby lands is rocky and also objection for shifting of above lines and also advised to the consumer to solve the objection smoothly with the villagers but the above consumer approached Hon'ble High Court with WP No. 16415 dt: 06.08.2021 and the same was dismissed. After clearing the objections and paying necessary shifting charges by the consumer the work will be completed.

3. Personal hearing through video conferencing was conducted on 23.10.2021. Complainant through phone stated that he has given satisfactory letter and requested to close the case. The copy of the satisfaction letter given by complainant was sent through mail by Respondents on 09.11.2021.
4. In as much as the grievance of the complainant is resolved by the respondents the complaint is disposed off.

Sd/- Sd/- Sd/- Sd/-
Member (Technical) Member (Finance) Independent Member Chairperson

Forwarded By Order


Secretary to the Forum

This order is passed on this, the day of 11th November'2021

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot

No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.